

Nebraska Recovery Update

Day 19

Disaster Recovery Centers

Two Disaster Recovery Centers remain open to provide you information about FEMA and other disaster assistance programs, help you apply for assistance and answer questions about your case. They are located here:

Douglas County

Omaha Police Department
Community Room C116
20924 Cumberland Dr
Elkhorn NE 68022

Washington County

First Lutheran Church
2146 Wright St
Blair NE 68008

Hours are 8 a.m. to 7 p.m. daily through Saturday, May 25. **The centers are no longer open Sundays and are closed Monday, May 27, for Memorial Day.** Starting Tuesday, May 28, operating hours will switch to 9 a.m. to 7 p.m.

Both centers are accessible to people with disabilities and others with access and functional needs and are equipped with assistive technology.

Register

Apply with FEMA online or by phone before visiting a Disaster Recovery Center by:

- Visiting [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance)
- Calling FEMA directly at 800-621-FEMA (3362)
- Using the [FEMA app](#)
- Anyone using a relay service, such as video relay service (VRS), captioned telephone service or others, can give FEMA the number for that service. For an accessible video on three ways to apply for FEMA assistance, visit: <https://www.youtube.com/watch?v=LU7wzRjByhI>.

FEMA Speaks Your Language

- 1 Press 1 for English
- 2 Press 2 for Spanish



- If you need help completing your application, see FEMA staff at any Disaster Recovery Center.
- Only one registration per household is needed. When you apply, please have the following information available:
 - Address with ZIP code
 - Condition of your damaged home
 - Basic list of your property damage, losses and needs
 - Insurance information, if you have insurance, including the policy number
 - Social Security number of one member of the household
 - Phone number where you can be contacted
 - An email address or physical address where you can get mail
 - Bank account information for direct deposit of funds

FEMA offers a variety of help for Nebraska tornado survivors

FEMA can provide money to eligible applicants for help with serious needs, paying for a temporary place to live, home repairs and other needs not covered by insurance.

Money provided by FEMA does not have to be repaid and may include:

- **Serious Needs:** Money for lifesaving and life-sustaining items, including water, food, first aid, prescriptions, infant formula, breastfeeding supplies, diapers, consumable medical supplies, durable medical equipment, personal hygiene items and fuel for transportation. Serious Needs Assistance is available for survivors who apply during the first 30 days after a disaster is declared. **June 2 is the application deadline for Nebraskans.**
- **Displacement:** Money to help with housing needs if you cannot return to your home because of the disaster. The money can be used to stay in a hotel, with family and friends or other options while you look for a rental unit.
- **Home Repair or Replacement:** Money to help you repair or replace your home damaged by the disaster. The money can also help with pre-existing damage to parts of your home where the disaster caused further damage.
- **Rental Assistance:** Money to rent housing if you are displaced from your home because of the disaster.
- **Personal Property:** Money to help you repair or replace appliances, room furnishings, and a personal or family computer damaged by the disaster. This can also include money for books, uniforms, tools, additional computers and other items required for school or work, including self-employment.
- **Child Care:** Money to help you pay for increased or child care expenses caused by the disaster.

- **Transportation:** Money to help you repair or replace a vehicle damaged by the disaster when you don't have another vehicle you can use.
- **Moving and Storage Expenses:** Money to help you move and store personal property from your home to prevent additional damage.

U.S. Small Business Administration (SBA)

The SBA offers low-interest loans after a disaster. The loans can help businesses of all sizes, non-profit organizations and individual households.

An SBA Business Recovery Center is open in Douglas County from 9 a.m. to 6 p.m. weekdays. Businesses of all sizes, non-profit organizations and individual households are welcome to visit:

Business Recovery Center
U.S. Small Business Administration
Nebraska District Office
10675 Bedford Ave, Ste. 100
Omaha, NE 68134

SBA staff are also available at State-Federal Disaster Recovery Centers in Douglas and Washington counties.

SBA facts

- Businesses of all sizes and private nonprofit organizations may borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment, inventory and other business assets. SBA can also lend additional funds to help with the cost of improvements to protect, prevent or minimize disaster damage from occurring in the future.
- Disaster loans up to \$500,000 are available to homeowners to repair or replace damaged or destroyed real estate. Homeowners and renters are eligible for up to \$100,000 to repair or replace damaged or destroyed personal property, including personal vehicles.
- Interest does not begin to accrue until 12 months from the date of the first disaster loan disbursement. SBA disaster loan repayment begins 12 months from the date of the first disbursement.
- For more information, call the SBA Customer Service Center at (800) 659-2955.

Preventing fraud

Many legitimate disaster assistance personnel also may visit your property. This can include insurance agents, damage inspectors, state and local officials and FEMA and U.S. Small Business Administration (SBA) staff.

FEMA employees do not ask for – or accept – money from disaster survivors. We never charge applicants for disaster assistance, inspections or help with registration.

Fraud awareness tips

- **Ask to see ID badges.** All FEMA personnel wear a federal photo ID badge. A FEMA shirt or jacket is not absolute proof of identity. If you are unsure or uncomfortable with anyone you encounter, please contact local law enforcement.
- **Beware of people claiming to be building contractors going door-to-door.** People knocking on doors at damaged homes or phoning homeowners claiming to be building contractors could be con artists, especially if they ask for personal information or ask for money.
- **FEMA does not have “approved” contractors.** Beware of building contractors who say they are affiliated with FEMA. Don’t sign anything you don’t understand, or contracts with blank spaces. Always use licensed and bonded contractors and ask for credentials. Never pay for anything in advance of work being done.
- Know of fraud, waste, abuse or allegations of mismanagement involving disaster relief operations? Call the National Center for Disaster Fraud Hotline at 866-720-5721.

Disaster recovery websites and social media channels

Please visit these websites and follow us on social media for timely and accurate information.

Websites:

- Nebraska Emergency Management Agency: [nema.Nebraska.gov](https://nema.nebraska.gov)
- FEMA’s Nebraska Recovery Page: fema.gov/disaster/4778
- Download and use the [FEMA app](#)

Social Media:

- Facebook, Nebraska Emergency Management Agency: <https://www.facebook.com/nema.page/>
- X (Formerly Twitter), Nebraska Emergency Management Agency: twitter.com/nematweets
- FEMA Region 7: twitter.com/femaregion7

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages).

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FEMA’s mission is helping people before, during and after disasters.